We continue to think of you and hope that you are healthy, practicing social distancing, finding time for exercise, and taking extra care of yourselves during this tumultuous time. As promised, we would like to keep you in the loop with the latest changes to our practice during the COVID-19 pandemic. Medical information and advice is changing on an hourly basis, and we appreciate your understanding and flexibility as we make appropriate changes to our practice.

In an effort to minimize unnecessary contact and practice social distancing as your medical providers, the current changes we are making include:

**OFFICE HOURS**: 9am – 4pm. If you have a non-urgent issue we ask that you please call during these hours. As usual, we have providers on-call for emergent issues if you need to reach us outside of our regular office hours. If you call the office with a non-urgent problem and reach the answering service, please call back again in a couple of hours or message us through MyChart.

**PROVIDERS**: Over the coming weeks we are likely to need to make changes to our providers’ schedules. Please be flexible. You may need to see a different provider than you were scheduled to see.

**NO VISITORS**: Without exception, all patients are asked to come to your appointment unaccompanied, including partners and children.

**ROUTINE VISITS**: We are cancelling all routine annual appointments. If you have concerns that you would like to discuss, please let us know and we will book a TeleHealth visit with one of our providers. We will be rebooking your routine health maintenance appointments once we have more clarity.

**TELEHEALTH**: We are having a lot of success with TeleHealth visits, and we are happy to schedule a face-to-face TeleHealth video visit for our patients who do not need an in-person appointment. In order to do this, you need to sign up for MyChart and have the MyChart app on your smartphone or tablet. Please call our office if you need assistance with this.

**SCHEDULED SURGERIES**: All non-emergent surgeries are being rescheduled at the direction of Yale New Haven Hospital. If you have an upcoming surgery scheduled, we will be calling you to discuss your particular care.

**PLEASE DO NOT COME INTO THE OFFICE IF YOU BELIEVE YOU HAVE BEEN EXPOSED TO COVID-19**: Please call our office if you have questions or concerns. We also would like to share with you that there is a current need for blood donation. COVID-19 has disrupted blood donation collection and blood bank stores are critically low. If you are interested in donating blood, please visit [www.redcrossblood.org](http://www.redcrossblood.org).
Please, please, please continue to practice social distancing. Take care of yourself and your family, and please let us know how we can help you. We are all in this together.

Warm Regards,

Thomas Hanson, MD, FACOG
Musa Speranza, MD, FACOG
Steven Fleischman, MD, FACOG
Michael Reel, MD, FACOG
Margaret Baumbusch, MD, FACOG
Meagan Haynes, MD, FACOG
Erin Moroni, FNP-BC